

PROJECT BACKGROUND

MIICT (ICT Enabled Public Services for Migration) was conceived with the goal of designing, developing and deploying tools that address the challenge of migrant integration. In service of this goal, the project undertakes to co-create improved ICT-enabled services with migrants, refugees, public sector services, NGOs (Non-Governmental-Organisations) and other interest groups. By involving end-users at the centre of our approach we address the need to improve and customise the interfaces used to access key public services so that they better address the requirements of migrants and refugees.

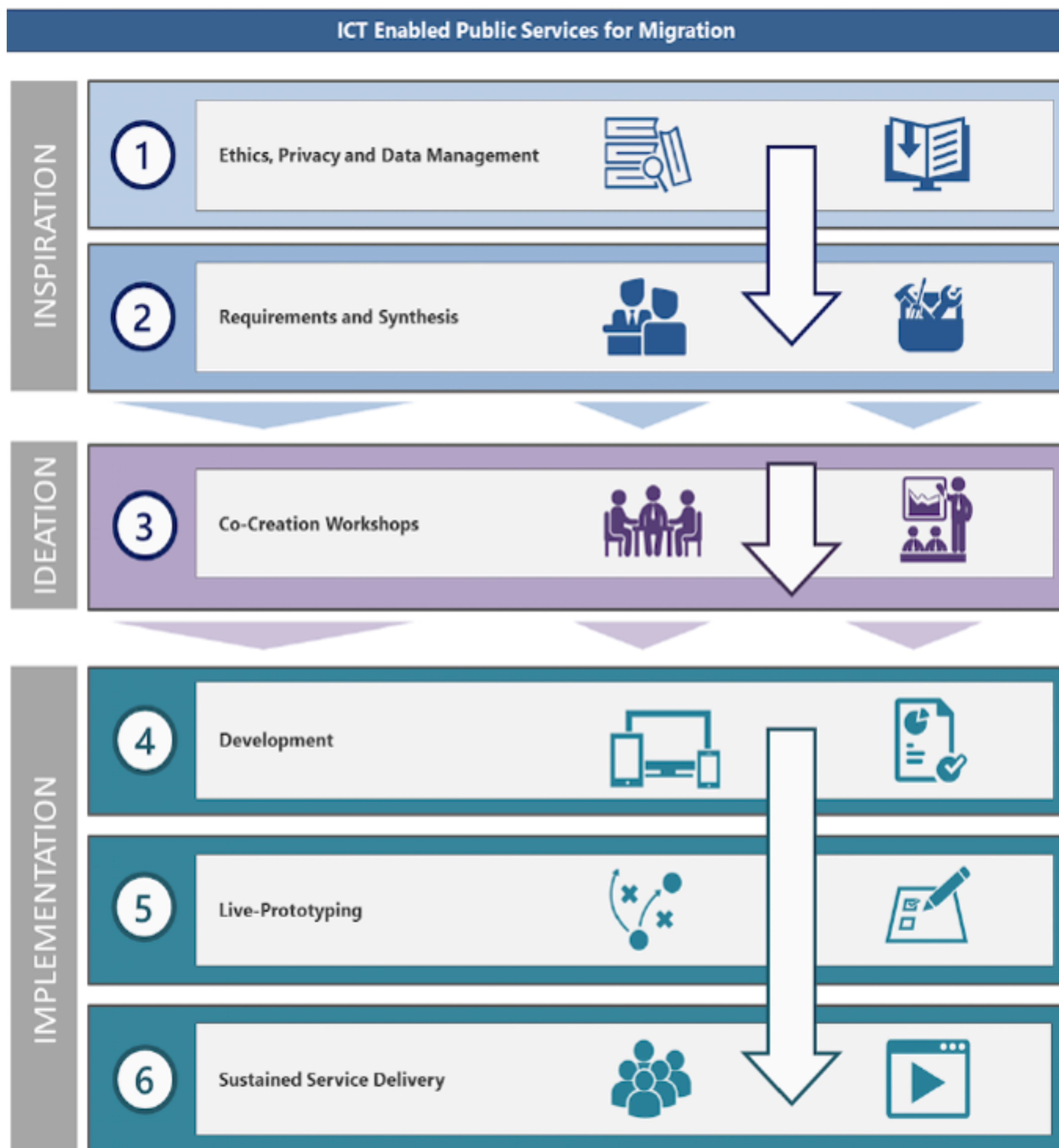
FOLLOW US & FIND OUT MORE ABOUT OUR LATEST DEVELOPMENTS

CONTACT US

- www.miict.eu
- miict@shu.ac.uk
- @MICT_EU

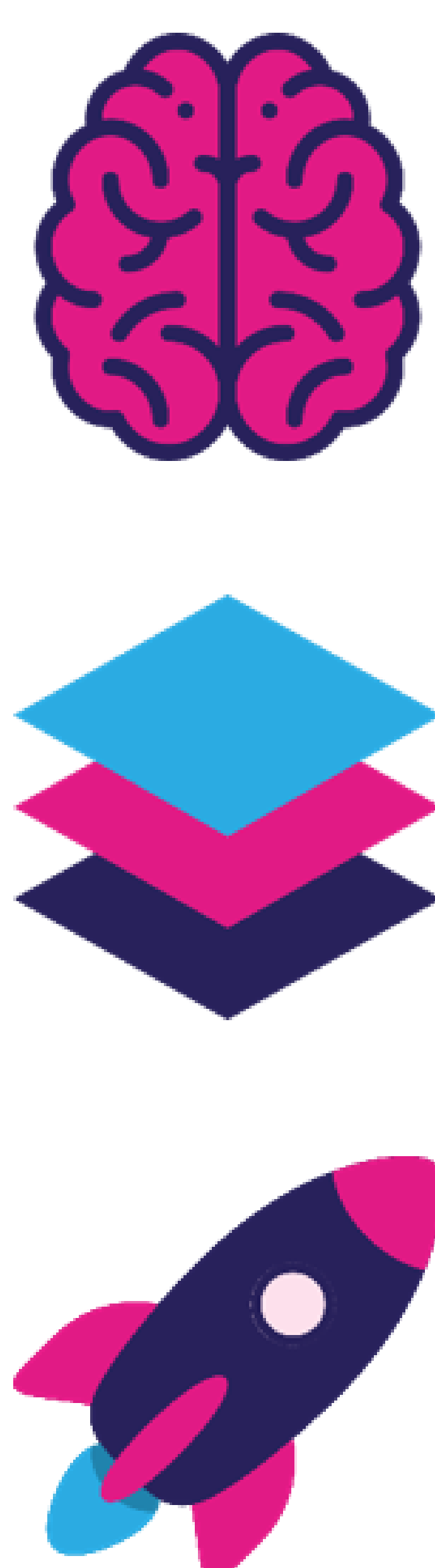
PROJECT OBJECTIVES

- DEEPEN** societal understanding of the factors that impact upon refugee and migrant populations' ability to access key public services
- INTRODUCE** a repeatable and proven open consolidated methodology for co-designing ICTs for public sector service transformation
- CO-DESIGN** ICTs to assist in the integration of refugee and migrant populations through the provision of access to key public services
- DEVELOP** an adaptive 'plug-and-play' integration framework for the incorporation of new ICTs into existing public services
- SUPPORT** migrant integration management by providing a job and skills matching decision support tool
- INTEGRATE**, demonstrate and rigorously test a number of co-designed ICTs that streamline access to public services and ease the integration of refugee communities



MAIN RESEARCHER: INMACULADA MARRERO
PROJECT TEAM IN SPAIN
EURO-ARAB FOUNDATION FOR HIGHER STUDIES
JAVIER RUIPÉREZ
proyectos2@fundeia.org

@Fundacion.Euroarabe
@FundEuroArabe
www.fundeia.org



- INSPIRATION.**
 - Understanding the people we're designing for;
 - what they want
 - their hopes, their needs.
- IDEATION.**
 - Making sense of the information inspiring us,
 - generating ideas,
 - designing opportunities,
 - prototyping ideas and working towards solutions
- IMPLEMENTATION.**
 - Building our solution,
 - testing and refining in the real world
 - learning to maximise its impact